

Home Insurance

Last Modified on 04/07/2025 2:08 pm EDT

Home Insurance

If you have a new insurance policy, please send the new policy documents to us as follows:

Online (it's quick and easy!):

By mail:

ISAOA / ATIMA
PO Box 961254
Fort Worth, TX 76161

If you have an escrow account set up to pay your home insurance premium(s) and need to send us a bill, please send it to the address above. If the payment due date is less than two weeks away, please email it to us with your new policy documents at and we will expedite payment.

Insurance Claims

Have an insurance claim? First, contact your insurance company to file a claim and then begin the claims process with by calling 833.253.1133. You will then be able to check the status of your claim at www.propertyclaimcenter.com.

If you need to send a check to us for our endorsement, our mailing addresses are:

PO Box:

Loss Draft Department
PO Box 29985
Phoenix, AZ 85038-9985

Overnight:

Loss Draft Department
827 West Grove Ave
Mesa, AZ 85210
